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GENERAL INSURANCE CLAIMS

How to lodge a claim with us...

Immediately contact our team at Abbott Insurance Brokers on 03 366 7536 and notify them of the incident.

Ensure that you take all practical steps to prevent any further loss or damage, ensuring your own safety first.

Claims for burglary/theft or other crime related events must be reported to the Police. The police will give you a Police Complaint Acknowledgement Form, which will need to be given to us along with your completed claim form.

Our claims team can post, email or fax you a claim form or you can download one from our website www.abbottgroup.co.nz You can send the completed form back to us by email to claims@abbott.co.nz or by fax to 03 379 5395.

Please note, a loss adjuster may be appointed to assist with your claim

In the case of damaged items, the following information may be required:

- A written quote for the repair and an explanation of what they believe may have caused the damage.
- If the item is not repairable a written quote confirming this and a quote to replace the item.
- Please retain the item as the insurance company may wish to inspect it.

If you have any queries or wish to discuss your individual circumstances, please call our claims team, your broker or your broker's support on 03 366 7536

www.abbottgroup.co.nz